

MDLive – Blue Shield Members

24/7 access to **Doctors** on your computer or mobile device. **Behavioral health** therapy and psychiatrist visits available.



How it Works: Register → Request Consult → Talk with a Physician



MDLIVE App Now Available

Doctor visits are easier than ever with the new MDLIVE Mobile App!



Doctors can help with many different health issues, such as:

- **Colds**
- **Flu**
- **Sore Throat**
- **Fever**
- **Allergies**
- **Sinus infections**
- **Bronchitis**
- **Diarrhea**
- **Pinkeye and other eye infections**
- **Rashes**
- **Joint Pains**

HMO/PPO Members \$5 copay per doctor consultation

HDHP Members \$40 doctor consultation fee until deductible is met, then \$5 copay

Behavioral Health consultations match the office copay of your health plan. HDHP members will pay the entire cost of services until deductible is met.

How to Access

Download **MDLIVE** app, visit www.mdlive.com/sisc or call (800) 657-6169.

Blue Shield members will need to have their member ID number and the name, address and phone number of the covered member who needs medical assistance.

Spanish speaking physicians and representatives are available.

Doctors can also provide prescriptions, if needed.



The Future of Healthcare

[Click to watch a short video](#)